

## GOLF PROTOCO FOR POLE CREEK GOLF CLUB

\*as of April 29, 2020

**Pole Creek has been working diligently to monitor the COVID-19 pandemic and align the operations of the golf course with the recommendations of the public health orders that have been issued. We are dedicated to protecting the health and safety of both the public and our staff. In order to remain open, all customers must obey the following rules designed for everyone's protection.**

**Anyone not obeying the rules will be removed from the golf course without a refund!**

### Reserving a tee time:

- Tee times can be made over the phone by calling 970-887-9195 or online at <https://polecreekgolf.com/> .
- Only single rider carts will be available, unless with a family member. Walking and pull carts or battery operated push carts are acceptable.
- Golf carts and pull carts rented here will be disinfected after each use.
- You will be able to maintain a physical distance of 6 feet during your round. We encourage you to book for 4 players. Reservations of less than 4 may be paired with other golfers to fill out the foursome.
- Scorecards and pencils will not be available.

### Checking in:

- DO NOT arrive more than 15 minutes before your tee time.
- Call the golf shop when you arrive at the course to pay for your fees over the phone with a credit card or debit card. We will not be accepting cash.
- We encourage one person to pay for the foursome and get reimbursed from their players.

### After Check-in:

- Guests must wear a face cover in/around the clubhouse and when interacting with staff.
- A maximum of 2 people at a time will be allowed in the golf shop and will maintain a physical distance of 6 feet. Do Not congregate in or around the clubhouse.
- Restrooms will be open in the clubhouse to a maximum of 4 people at time or 2 men, 2 women and will be disinfected regularly.
- Doors to the clubhouse and restrooms will be propped open.
- The practice green will be open with no flags or holes and for only 4 people at a time maintaining a 6-foot physical distance at all times.
- The driving range will be available to 4 people at a time at least 6 feet apart for 10 minutes.
- There is no reason to show up more than 15 minutes prior to your tee time.

### On the Course:

- Each group will be called to the tee. To maintain physical distancing DO NOT heat to the first tee until your group is called.
- Physical distancing of at least 6 feet from everyone in your group and our staff MUST be adhered to at all times.
- Flagsticks will remain in the cup at all times.
- Cups will be left 2 inches above the ground. When the ball hits the cup it is considered holed out.
- DO NOT touch anyone else's golf equipment including bag, clubs, ball, tees, pull cart etc.
- Bunker rakes, ball washers, water coolers, sand bottles and towel buckets will be removed.
- Bring your own prefilled water bottle.
- To avoid anyone else having to touch your trash we encourage you to hold on to all trash, especially food items, until the end of your round. At the end of your round deposit your trash into the properly marked trash and recycle bins around the clubhouse.
- Bring your own hand sanitizer and or disinfectant wipes, mask and any personal protective equipment you feel necessary.
- To keep everyone as safe as possible no caddies or spectators will be allowed.

**Food and Beverage Service:**

- Food served in the restaurant will be TO GO only with a limited menu. Call ahead to place your order: before you get to the course, from the parking lot, on the 9<sup>th</sup> or 18<sup>th</sup> tee.
- Customers must limit their time in the restaurant and not congregate in groups, Please maintain the 6-foot physical distancing in restaurant line.
- Credit card payments only
- Due to limited staffing, hours may vary.

**If you are not sick, symptom free and feel safe to golf, please come enjoy a round at Pole Creek. The course will only remain open if everyone obeys all the safety and physical distancing requirements. We are all in this together. Thank you in advance for respecting each other by adhering to all physical distancing protocols which enables us to remain open for you to enjoy.**

**PLAYERS MUST FOLLOW ALL PHYSICAL DISTANCING RULES OR THEY WILL BE REMOVED FROM THE COURSE WITHOUT A REFUND!**